

Bring Your Own Device (BYOD) – FAQ

What personal ICT devices can I use in school?

You may use either a laptop, smart phone or tablet computer (iPad, Android tablet).

How do I get permission to use a personal device in school?

Sign and return the BYOD agreement to your tutor and return by the specified date so that it can be passed onto the school office. Your agreement return will be recorded on SIMS and IT Services will enable your account to access the network.

My Device will not connect to the Network – will IT Services help?

IT Services are unable to assist in getting your device onto our network. As long as the network is functioning correctly, it will be up to individual users to resolve any technical difficulties they have with their device. Instructions on joining the correct Wi-Fi SSID will be posted around the school.

Can I transfer work from school computers to my personal ICT device?

Students may transfer files from the school network to their laptops using a USB drive or via the Foldr app.

Can I physically plug my device into the School Network using a network cable?

Students are forbidden from plugging any device into the school network using a network cable. If a student disregards this, they may be banned from using the BYOD network/device confiscated.

Can I use my device as a personal WiFi hotspot or broadcast my own wireless network to allow others to access the internet?

Students are not permitted to use their device to broadcast their own SSID or use it as a hotspot so that it can allow others to access the internet. Any student enabling such a network would be committing a breach of trust and would be banned from the BYOD network. Additional sanctions for breaching school rules would also apply.

Can I use my personal ICT device in class?

Devices may only be used in class with the approval of the class teacher.

Can I use Youtube?

Youtube is filtered for students due to safeguarding and age restriction policies outlined by Google.

How do I charge my ICT device at school?

Devices should be charged at home. All electrical devices used in school need to be PAT tested so, for Health and Safety reasons, personal devices cannot be charged in school.

Why am I filtered and monitored on my own device? Shouldn't I be able to see what I want to on my own device?

SPH is providing you with a service that it is committed to making as safe and secure as possible. This is part of our wider duty of care to which all who work in schools are bound to follow. Your device is using the SPH wireless network which is filtered and secured according to our specifications and with agreement of the schools leadership team. Please note, the WiFi network is primarily to help support teaching and learning and not as a recreational tool.

I can't access a certain website – can IT Services unblock it for me?

IT Services are unable to unblock any websites at the request of students. You must ask a member of staff who will create a HelpDesk ticket if the website is deemed appropriate for educational use.